



# Section Four:

# Implementation Plans

## SECTION FOUR: IMPLEMENTATION PLANS

### Implementation Plan: Partnership Capacity Building in Our PCP

**Goal of Partnership Capacity Building: To build the capacity for a robust partnership and service access by collaborating in a range of governance and workforce development activities**

**Objective 1.1: Our partnership arrangements are strengthened and sustained through the participation of member organisations**

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
1.1.1 Undertake a review of our structures to ensure we have robust governance arrangements that promote shared accountability of partner organisations	PCP Board	Level 1 and Level 2 Partners	Support consultation during governance review	✓		
1.1.2. Implement a new Partnership Agreement in line with the BLPCP Governance Review	PCP Board	Level 1 and Level 2 Partners	Resource the Executive Committee	✓	✓	
1.1.3 Use the Partnership Analysis Tool to develop an triennial action plan to improve our partnership arrangements	PCP Board	Level 1 and Level 2 Partners	Conduct online survey and report to Executive Committee		✓	

**Objective 1.2: Capacity within and across organisations is strengthened through a range of workforce and capacity building activities**

1.2.1 Develop, identify and disseminate up-to-date evidence related to the social determinants of health in Greater Bendigo and Loddon	PCP Board	Level 1 and Level 2 Partners	Community profile to be updated six monthly	✓	✓	✓
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<b>STRATEGIES</b>	<b>COORDINATING ORGANISATON</b>	<b>PARTNER ORGANISATION</b>	<b>SECRETARIAT ROLE</b>	<b>09/10</b>	<b>10/11</b>	<b>11/12</b>
1.2.2 Convene a Complex Care Working Group to develop health pathways and support for people with an intellectual disability living in disability accommodation services	BCHS	BH (HARP) BH (Psych) DH CVGPN	Resource the Working Group	✓	✓	
1.2.3 Facilitate training with general health providers to assist them to prioritise health services for people with an intellectual disability	CVGPN	Member Organisations	Work with CDDHV to implement support and training for GPs and other health workers	✓	✓	
1.2.4 Facilitate Health Coaching course to district and community nurses in the Greater Bendigo and Loddon areas	BH (CHERC)	BCHS BDH IDHS HH	Fund and facilitate Health Coaching Australia to provide training courses	✓		
1.2.5 Facilitate the establishment and maintenance of a local Nurse Pap Test Provider Clinical Group to provide opportunities for coordinated services, clinical support and quality standards	BCHS	Pap Test Nurse Providers CVGPN	Provide funding to support meetings and other support as requested		✓	✓
1.2.6 Facilitate the delivery of the "Participation for Health" short course (aka Mental Health Promotion course)	PCP Board	BCHS St Luke's BH CVGPN	Facilitation of training	✓		

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<b>Objective 1.3: Our partnership work is progressed through the establishment of defined working groups and the development and implementation of operational plans</b>						
1.3.1 Maintain the Loddon Shire Healthy Minds Network	LSC	BDH BH IDHS DBNC Consumer Representatives		✓	✓	✓
1.3.2 Establish and maintain a Committee to implement the Bendigo Loddon Alcohol Action Plan 2009-2012	BCHS	BDAC BDH BH CoGB Sports Focus YSAS Police Salvation Army	Resource the Committee and facilitate development and reviews of the operational plan	✓	✓	✓
1.3.3 Maintain the Bendigo Loddon Tobacco Reduction Group and facilitate the development of an implementation plan		BH BDAC DEECD BCHS LMCS CoGB	Facilitate development of the operational plan and resource the Committee		✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
1.3.4 Maintain the Sexual Health Task Group and facilitate the development of an implementation plan for sexual and reproductive health promotion	BCHS	BSVB CAN CoGB (Youth Services) IDHS HH NDCHS WHLM CVGPN	Facilitate development of the operational plan and resource the Task Group	✓	✓	✓
1.3.5 Maintain the Physical Activity Consortium and facilitate the development of an implementation plan for the promotion of physical activity	PCP Secretariat	BCHS BDAC BDH CoGB CVGPN IDHS LSC HH Sports Focus Vision Australia	Facilitate development of the operational plan and resource the Consortium	✓	✓	
1.3.6 Maintain the Physical Activity Network for the promotion of physical activity	PCP Secretariat	BCHS BDAC BDH CoGB CVGPN IDHS LSC HH Sports Focus Vision Australia	Resource the Network			✓

<b>STRATEGIES</b>	<b>COORDINATING ORGANISATON</b>	<b>PARTNER ORGANISATION</b>	<b>SECRETARIAT ROLE</b>	<b>09/10</b>	<b>10/11</b>	<b>11/12</b>
1.3.7 Maintain the Diabetes in Loddon Action Group and facilitate the development of its implementation plan for prevention and management of diabetes across the Shire	BDH	BDAC BH DBNC IDHS LSC NDCHS	Facilitate development of operational plan and resource the Group	✓	✓	✓
1.3.8 Work with the Bendigo Local Settlement Planning Committee to establish a health and community services sub-committee to coordinate refugee health services and achieve culturally appropriate accessible services and pathways of care	BCHS	Committee Member Organisations	Develop Refugee Health Services Pathway and ensure Refugee specific services are listed and described on Connectingcare Service Directory	✓	✓	✓
1.3.9 Establish the Continuous Improvement Framework Committee to work collaboratively on client centred care and coordination of services (Service Coordination Group)	BH	BCHS BDAC BDH CoGB DBNC IDHS LSC HH NDCHS CVGPN St Luke's WHLM LMHS SJoG	Resource the Committee and support the Chairperson by providing administrative resources		✓	✓
1.3.10 Support the implementation of the Loddon Mallee Region Problem Gambling Integrated Health Promotion Catchment Plan 2009-2012	St Luke's Anglicare	All members	Provide support and resource the facilitation of the Plan	✓	✓	✓

<b>STRATEGIES</b>	<b>COORDINATING ORGANISATON</b>	<b>PARTNER ORGANISATION</b>	<b>SECRETARIAT ROLE</b>	<b>09/10</b>	<b>10/11</b>	<b>11/12</b>
1.3.11 Establish and maintain the Integrated Health Promotion Plan Governance Group	Elected Chairperson of Group	WHLM IDHS HH BH BCHS NDCHS BDAC Convenors of HP Priority Task Groups	Convene and resource the Committee and provide administrative resources to Chairperson	✓	✓	✓
1.3.12 Review specified community programs delivered by Bendigo Health and Bendigo Community Health Services to ensure that resources are used effectively to benefit the community (Working Together Project)	BH	BCHS DH	Provide funds and administration support to the Project Task Group	✓		
1.3.13 Maintain the Governance Board of the PCP to provide shared leadership for Partnership work	Board Chairperson	All Level 1 Partners	Resource the Committee	✓	✓	✓

## Implementation Plan: Aboriginal People

*Goal of Partnership Capacity Building Work: To build the capacity for a robust partnership and enhanced services by collaborating in a range of service development activities with organisations providing programs for Aboriginal people*

**Objective 2.1: Our member organisations will have a strengthened understanding of services for Aboriginal people within Greater Bendigo and Loddon**

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
2.1.1 To develop an Indigenous Population Health and Wellbeing Profile which draws on the most recent data available from a range of sources both public and commissioned to provide a comprehensive picture of the health and wellbeing of Aboriginal people in Greater Bendigo and Loddon to assist in Closing the Health Gap	PCP	Nancy Vaughan Consulting BDAC	Fund the research and publish the Profile		✓	✓
2.1.2 Establish and maintain the Closing the Gap Local Action Committee to implement Closing the Gap strategies in Greater Bendigo and Loddon	BDAC	BCHS BH CVGPN CoGB DEECD BRIT DH PCP Secretariat	Executive Officer to attend and participate in the Committee		✓	✓
2.1.3 Implement a project to strengthen access by Aboriginal people to primary health care	BDAC	BH BCHS CVGPN		✓	✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
2.1.4 Showcase BDAC, BH and BCHS programs to enable clear understanding of the services available for the Aboriginal community.	BH	BCHS BDAC	Fund a facilitator to encourage discussions and showcasing of services		✓	
<b>Objective 2.2: Organisations representing Aboriginal people participate more actively in our Partnership</b>						
2.2.1 Work with BDAC to ensure it is resourced to enable participation in health promotion activities	PCP Board	BDAC	Fund part-time Health Promotion worker		✓	✓
<b>Objective 2.3: Mainstream services in our Partnership are more responsive to the needs of Aboriginal people and communities</b>						
2.3.1 Facilitate training to mainstream organisations in the Aboriginal Cultural Competency Framework	BDAC	HH BH BCHS Others as requested	Fund additional roll out of training to PCP partners as required		✓	✓
<b><i>Goal of Service Coordination: To improve health and care outcomes of Aboriginal people by facilitating access to services and increasing opportunities for early intervention and health promotion in a culturally appropriate manner</i></b>						
<b>Objective 2.4: Information about a client's self-identified Aboriginal and/or Torres Strait Islander status will assist in appropriately tailoring services to their needs</b>						
2.4.1 Develop an agreed process to involve BDAC in discharge and care planning for Aboriginal clients from general health services	CIFC	Members of CIFC	Provide administrative support to group		✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<b>Objective 2.5: Increased knowledge and skills of Aboriginal Health Workers in electronic referral and use of Service Coordination Tool Templates</b>						
2.5.1 Provide training and support to BDAC in Connectingcare	BDAC		Provide training in SCTT and Connectingcare when requested			✓
<i>Goal of Integrated Health Promotion: To promote culturally appropriate mental health and wellbeing and positive lifestyles to Aboriginal people and communities</i>						
<b>Objective 2.6: PCP Integrated Health Promotion Plan will include the Aboriginal Health Promotion Plan</b>						
2.6.1 Develop the Health Promotion Plan for BDAC catchment as part of the Closing the Gap Local Action Plan	BDAC	Closing the Gap Local Action Plan Members BDAC	Assist BDAC Health Promotion worker and BDAC staff to develop the Health Promotion Plan		✓	✓
2.6.2 Include BDAC Health Promotion Plan in the BLPCP IHP Plan	BDAC		Include Plan in BLPCP IHP Plan		✓	✓
<b>Objective 2.7: The number of Aboriginal people smoking in Greater Bendigo is reduced</b>						
2.7.1 Smoking reduction and smoking prevention programs are promoted specifically to young Aboriginal people and young pregnant women and their families	BDAC	BCHS BH CVGPN DH	Resource the Tobacco Reduction Task Group		✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<b>Objective 2.8: The number of Aboriginal women participating in health screening programs in Greater Bendigo and Loddon is increased</b>						
2.8.1 Breast screening is promoted specifically to Aboriginal women	BSVB	BDAC BCHS WHLM		✓	✓	✓
2.8.2 Pap screening is promoted specifically to Aboriginal women	SHTG	BCHS BDAC CVGPN WHLM	Membership of and support to SHTG	✓	✓	✓
<i><b>Goal of Integrated Chronic Disease Management: To improve the integration of culturally appropriate chronic disease services and programs for Aboriginal people</b></i>						
<b>Objective 2.9. Aboriginal people have increased access to health workers trained in chronic disease management</b>						
2.9.1 Provide access to Chronic Disease Accredited training for Aboriginal Health Worker/s	BH (CHERC)	BCHS BDAC BRIT BH (HARP)	Participate in SEAM consortium management group  Provide a place in health coaching course to BDAC staff	✓	✓	

## Implementation Plan: Children and Young People

<b><i>Goal of Partnership Capacity Building: To build the capacity for a robust partnership and enhanced services by collaborating in a range of service development activities with organisations providing programs for children and young people</i></b>						
<b>Objective 3.1: Our member organisations will have a strengthened understanding of the range of services, programs, activities, supports and networks associated with children and young people in Greater Bendigo and Loddon</b>						
<b>STRATEGIES</b>	<b>COORDINATING ORGANISATION</b>	<b>PARTNER ORGANISATION</b>	<b>SECRETARIAT ROLE</b>	<b>09/10</b>	<b>10/11</b>	<b>11/12</b>
3.1.1 Participate in the Child Friendly City Leadership Group and support the implementation of its Strategic Plan	St Luke's CoGB	BCHS LCCLC DEECD PCP	Executive Officer maintains membership of Group	✓	✓	✓
<b><i>Goal of Service Coordination: To improve health and care outcomes of children and young people by facilitating access to services and increasing opportunities for early intervention and health promotion in an age appropriate manner</i></b>						
<b>Objective 3.2: Information regarding organisation roles and responsibilities in programs for children and young people is made available to services within Greater Bendigo and Loddon</b>						
3.2.1 Ensure all children's services including universal, support and regulatory services in Greater Bendigo and Loddon are included in the Connectingcare e-Service Directory.	BCHSfr	Children's Services Organisations	Undertake mapping on behalf of group and upload to Connectingcare			✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<b>Objective 3.3: Children and young people have improved access to health and welfare services</b>						
3.3.1 Establish e-referral processes to ensure security of referrals for the Child First Program and assist all Child First Agencies to have e-referral capability	St Luke's Anglicare	BCHS Centacare DH BDAC LSC	Assist Child First agencies to install PKI and provide training in Connectingcare	✓	✓	✓
3.3.2 Undertake the redesign of child and adolescent mental health services	BH	BDAC CASA CoGB BCHS CVGPN DEECD DH Mind Australia St Luke's Anglicare WHLM YSAS	Membership of Advisory Group	✓		
<b><i>Goal of Integrated Health Promotion: To promote age appropriate mental health and wellbeing and positive lifestyles to children and young people</i></b>						
<b>Objective 3.4: Best practice will guide our health promotion activities</b>						
3.4.1 A review of evidence is undertaken to determine the most effective education mechanisms for preventing unplanned teenage pregnancy and recommendations made for their implementation in Greater Bendigo and Loddon	BCHS				✓	

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<b>Objective 3.5: Our capacity to provide a safe environment for children and young people is enhanced</b>						
3.5.1 Develop and deliver education to member organisations about how to identify and respond to young people who have experienced trauma	CASA	Annie North BCHS BDAC CoGB EASE IDHS St Luke's Anglicare			✓	✓
3.5.2 Support the Loddon Campaspe Family Violence Advisory Committee	EASE	Annie North BCHS CASA Centacare DH LMHS St Luke's Anglicare Victoria Police WHLM	Represent Loddon Campaspe PCPs on the Committee  Preparation of newsletter	✓	✓	
3.5.3 Support the Bendigo Family Violence Prevention Network	LCCLC	Annie North BCHS BDAC CASA CoGB DH EASE LAJAC HH Victoria Police WHLM YSAS	Participate in group and provide resources for planning and implementing activities	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<i>Goal of Integrated Chronic Disease Management: To reduce the risk of chronic disease in children and young people</i>						
<b>Objective 3.6 Information about chronic disease management is tailored to the needs of children and young people.</b>						
3.6.1 Facilitate health promotion activities to address the Chronic Disease risk factors of obesity and low levels of physical activity	PAC/PAN	BH BCHS BDH IDHS DILAG	Support partnership activities and resource the Consortium/Network	✓	✓	✓

## Implementation Plan: Older People (55 +)

<b>Goal of Partnership Capacity Building: To build the capacity for a robust partnership and enhanced services by collaborating in a range of service development activities with organisations providing programs for older people</b>						
<b>Objective 4.1: To improve planning and development of Aged and Disability Services</b>						
<b>STRATEGIES</b>	<b>COORDINATING ORGANISATON</b>	<b>PARTNER ORGANISATION</b>	<b>SECRETARIAT ROLE</b>	<b>09/10</b>	<b>10/11</b>	<b>11/12</b>
4.1.1 Active participation in the Greater Bendigo Aged and Disability Planning and Advisory Group	CoGB	Baptcare BCHS BH BSVB LMHS Vision Australia BDAC WHLM	Attendance at meetings  Specific projects and support as required	✓	✓	✓
4.1.2 Active participation in the Loddon Aged and Disability Planning and Advisory Group	LSC	Baptcare BDAC BDH BH BSVB DBNC IDHS LMHS	Attendance at meetings  Specific projects and support as required	✓	✓	✓
<b>Objective 4.2: Our member organisations are aware of plans for health and wellbeing in the case of emergencies</b>						
4.2.1 LGA plans for health and wellbeing are published on the BLPCP Website	CoGB LSC	All members	Publish on PCP website or provide links	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<b><i>Goal of Service Coordination: To improve health and care outcomes of older people by facilitating access to services and secure e-communication between services</i></b>						
<b>Objective 4.3: The accuracy of aged care service information is improved and available</b>						
4.3.1 Update and maintain aged care service information on the Connectingcare website	BH	Member organisations provide clear and current information as requested	Provide resources and oversight of the contract	✓	✓	✓
4.3.2 Ensure all Home and Community Care Providers (HACC) have e-referral capability and training	CIFC	All HACC provider organisations	Provide training and support as requested	✓	✓	✓
<b><i>Goal of Integrated Health Promotion: To promote age appropriate mental health and wellbeing and positive lifestyles to older people</i></b>						
<b>Objective 4.4: Elder abuse information is promoted throughout the Loddon Mallee Region</b>						
4.4.1 Raise awareness and increase community understanding of elder abuse within the aged care services sector and the general community and in accordance with 'With respect to Age 2009' framework	WHLM	BCHS BDAC BDH BH CASA CoGB IDHS HH Victoria Police	Support WHLM and resource the Bendigo Elder Abuse Network	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
4.4.2. Develop a local interagency protocol and referral pathway for addressing elder abuse in Greater Bendigo and Loddon	WHLM	Baptcare BDAC BDH BH CoGB IDHS HH LSC	Resource the local Elder Abuse Network and provide administration support	✓	✓	✓
<b>Objective 4.5: Our capacity to provide a positive experience in health promotion activities for older people is enhanced</b>						
4.5.1 Implement innovative training for staff working in Planned Activity Groups with a focus on Health Promotion	CoGB LSC	BCHS BDH IDHS HH	Oversee project  Manage contract with BRIT	✓		
4.5.2 Pilot a Planned Activity/Day Respite High Group within a Residential Care Facility	BH	DH CoGB		✓	✓	
<b>Objective 4.6: Create supportive environments for positive lifestyles for older people</b>						
4.6.1 Implement the Strength Training Development Plan	PCP Secretariat	BCHS BDH BH CVGPN IDHS HH Sports Focus LSC Bendigo TAFE CoGB YMCA Vision Australia NDCHS	Resource the implementation of two components of the Plan			✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
4.6.2 Develop and implement a program for women aged 55-74 years in Greater Bendigo and Loddon, with a focus on improving the social determinants of health and social connectedness to improve resilience for problem or at risk gambling	WHLM	Annie North Baptcare BDAC BDH BH BSVB CoGB IDHS Monash University	Provide resources for project  Undertake evaluation  Prepare case study	✓		
4.6.3 Support a range of health promotion programs which will prevent the onset of chronic diseases in older people	PAC	PAC member organisations	Promote resources and support Consortium	✓	✓	
<b><i>Goal of Integrated Chronic Disease Management: To improve the integration of chronic disease services and programs for older people</i></b>						
<b>Objective 4.7: Chronic disease management processes are coordinated across member organisations</b>						
4.7.1 To conduct four better health self management programs in the Loddon Shire for people with Chronic Disease	DiLAG	BDH DBNC IDHS LSC NDCHS	Resource the Committee	✓	✓	

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
4.7.2 Establish a sustainable evidence-based best practice behaviour assessment and management program within residential care by creating dementia friendly physical and social environments (Encouraging Best Practice in Residential Aged Care)	Flinders University	BDH IDHS HH	Membership of and participation in Consortium Executive Committee Employment of Best Practice Manager Policy review Newsletter preparation and distribution	✓	✓	
4.7.3 Establish a Learning Circle to embed the skills developed through the Health Coaching Course into practice using Plan, Do, Study, Act (PDSA) techniques	BH (CHERC)	BCHS BDAC IDHS HH	Convene the group and support planning and evaluation	✓	✓	
4.7.4 Develop Loddon localised referral resources for people with diabetes to complement the Regional Diabetes Pathways	DILAG	BDH BH DBNC IDHS LSC NDCHS MPDGP	Provide administrative support	✓	✓	✓