

SECTION FOUR: IMPLEMENTATION PLANS

Implementation Plan: Capacity Building in Our Primary Care Partnership

<i>Goal of Partnerships Work: To build the capacity for a robust partnership and enhanced services by collaborating in a range of governance and workforce development activities</i>						
Objective 1.1: Our partnership arrangements are strengthened and participation by member organisations is sustained						
STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
1.1.1 Undertake a review of our structures to ensure we have robust governance arrangements that promote shared accountability of partner organisations	Executive Committee	Member organisations	Support consultation during governance review	✓		
1.1.2. Implement a new Partnership Agreement in line with the BLPCP Governance Review	Executive Committee	Member organisations	Resource the Executive Committee	✓	✓	
1.1.3 Use the Partnership Analysis Tool to develop an annual action plan to improve our partnership arrangements	Executive Committee	Member organisations	Conduct online survey and report to Executive Committee	✓	✓	✓

Note: Where no coordinating organisation has been identified in these implementation plans – it is intended that that a coordinating organisation for that strategy will be identified from the organisations listed as ‘partner organisations’ at the commencement of the project/strategy. If no coordinating organisation can be identified, then the feasibility of the strategy will be reviewed annually by the BLPCP Executive Committee.

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
Objective 1.2: Capacity within and across organisations is strengthened through a range of workforce and capacity building activities						
1.2.1 In consultation with member organisations, develop and implement an annual 'capacity building/workforce development plan' for our Partnership	Executive Committee	Member organisations	Conduct consultation and prepare draft plan	✓	✓	✓
1.2.2 Develop, identify and disseminate up-to-date evidence related to the social determinants of health in Greater Bendigo and Loddon	Executive Committee	Member organisations	Community profile to be updated regularly	✓	✓	✓
1.2.3 Convene a Complex Care Working Group to develop health pathways and support for people with an intellectual disability living in disability accommodation services	BCHS	BH (HARP) BH (Psych) DH CVGPN	Resource the Working Group	✓	✓	
1.2.4 Facilitate training with general health providers and general practitioners (GPs) to assist them to prioritise health services for people with an intellectual disability	Complex Care Working Group	Member Organisations	Work with CDDHV to implement support and training	✓	✓	
1.2.5 Facilitate Health Coaching course to district and community nurses in the Greater Bendigo and Loddon areas	BH (CHERC)	BCHS BDH IDHS MH&CS	Fund and facilitate Health Coaching Australia to provide training courses	✓		

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
1.2.6 Facilitate the delivery of the "Participation for Health" short course (previously Mental Health Promotion course)	Executive Committee	BCHS St Luke's BH LaTrobe University CVGPN	Facilitation of course	✓		
Objective 1.3: Our partnership work is progressed through the establishment of defined working groups and the development and implementation of their annual plans						
1.3.1 Establish and maintain a Greater Bendigo Healthy Minds Network	CoGB	Baptcare BDAC BCHS LMHS Sports Focus St Luke's Community Representatives	Resource the Network	✓	✓	✓
1.3.2 Maintain the Loddon Shire Healthy Minds Network	LSC	BDH BH IDHS DBNC		✓	✓	✓
1.3.3 Establish and maintain a Committee to implement the Bendigo Loddon Alcohol Action Plan 2009-2012	BCHS	BDAC BDH BH CoGB Sports Focus YSAS Police Salvation Army	Resource the Committee	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
1.3.4 Maintain the Sexual Health Task Group and facilitate the development of an annual implementation plan for sexual and reproductive health promotion	BCHS	BSVB CAN CoGB IDHS MH&CS NDCHS WHLM BDH CVGPN	Project Officer membership of Committee	✓	✓	✓
1.3.5 Maintain the Physical Activity Consortium and facilitate the development of an annual implementation plan for the promotion of physical activity	BH	BCHS BDAC BDH CoGB CVGPN IDHS LSC MH&CS Sports Focus Vision Australia	Resource the Consortium	✓	✓	✓
1.3.6 Maintain the Central Victorian Chronic Disease and Complex Care Alliance and facilitate the development of a three year implementation plan for prevention and management of Chronic Disease	BH	BCHS CVGPN CoGB DH	Attendance at meeting Resource development of Plan	✓	✓	✓
1.3.7 Maintain the Loddon Chronic Disease Management Group and facilitate the development of a three year implementation plan for prevention and management of Chronic Disease across the Shire	BDH	BDAC BH DBNC IDHS LSC NDCHS	Resource the Group Facilitate development of three year Plan in year one	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
1.3.8 Work with the Bendigo Local Settlement Planning Committee to establish a health and community services sub-committee to coordinate refugee health services and achieve culturally appropriate accessible services and pathways of care	BCHS	Annie North Baptcare BSVB CoGB Vision		✓	✓	✓
1.3.9 Establish the Continuous Improvement Framework Committee to work collaboratively on client centred care and coordination of services (Service Coordination Group)	BH	Baptcare BCHS BDAC BDH BH (HARP) BH (HART) CoGB DBNC IDHS LSC MH&CS NDCHS BH (RHT)	Resource the Committee		✓	✓
1.3.10 Support the implementation of the Loddon Mallee Region Problem Gambling Integrated Health Promotion Catchment Plan 2009-2012	St Luke's Anglicare	All members	Provide support to facilitate implementation of Plan	✓	✓	

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
1.3.11 Establish and maintain the Integrated Health Promotion Plan Implementation Committee	Elected Chairperson	WHLM IDHS MH&CS BH BCHS NDCHS Convenors of HP Priority Task Groups	Convene and resource the Committee	✓	✓	✓
1.3.12 Review specified community programs delivered by Bendigo Health and Bendigo Community Health Services to ensure that resources are used effectively to benefit the community (Working Together Project)	BH	BCHS	Provide administration support to the Project Task Group	✓		
1.3.13 Maintain the Governance Committee of the PCP to provide shared leadership for Partnership work	Elected Chairperson	BCHS BH BDH CVGPN CoGB IDHS LSC MH&CS WHLM DH	Resource the Committee	✓	✓	✓

Implementation Plan: Aboriginal People

Goal of Partnerships Work: To build the capacity for a robust partnership and enhanced services by collaborating in a range of service development activities with organisations providing programs for Aboriginal people

Objective 2.1: Our member organisations will have a strengthened understanding of services for Aboriginal people within Greater Bendigo and Loddon

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
2.1.1 Complete a scoping study that describes the range of services and activities available specifically to Aboriginal people and identifies barriers to service delivery – to include in the regional Aboriginal Health Plan (Closing the Gap Plan)	DH	Member organisations		✓		
2.1.2. Canvass the views of our membership and represent these in the planning processes with the Department of Health for the Loddon Mallee Aboriginal Health Plan	BLPCP Chairperson	Member organisations		✓		
2.1.3 Implement a project to strengthen access by Aboriginal people to primary health care	BDAC	Annie North BH BCHS CoGB Baptcare St Luke's Anglicare Vision Australia		✓	✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
Objective 2.2: Organisations representing Aboriginal people participate more actively in our Partnership						
2.2.1 Work with BDAC to ensure it is resourced to enable participation in Partnership activities	Executive Committee	BDAC		✓	✓	✓
2.2.2. Facilitate a culturally appropriate forum to share information about available health and social services and the needs of Aboriginal people and communities	BDAC	Annie North Baptcare BCHS BH BSVB CoGB CVGPN IDHS LMHS BDH	Provide support to planning group and seek funds for forum Assist in event management	✓		
Objective 2.3: Mainstream services in our Partnership are more responsive to the needs of Aboriginal people and communities						
2.3.1 Facilitate training to mainstream organisations in the Aboriginal Cultural Competency Framework	Executive Committee	Member organisations	Consult with BDAC to plan, arrange and support the delivery of the training		✓	

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<i>Goal of Service Coordination: To improve health and care outcomes of Aboriginal people by facilitating access to services and increasing opportunities for early intervention and health promotion in a culturally appropriate manner</i>						
Objective 2.4: Information about a client's self-identified Aboriginal and/or Torres Strait Islander status assists in appropriately tailoring services to their needs						
2.4.1 Investigate best practice and develop a protocol on actions to be taken when the Initial Needs Identification recognises an Aboriginal client	Continuous Improvement Framework Committee	Members of Continuous Improvement Framework Committee	Undertake research on best practice and provide administrative support to group		✓	✓
2.4.2 Develop an agreed process to involve BDAC in discharge and care planning for Aboriginal clients from general health services	BDAC	Baptcare BCHS BDH BH CVGPN DH MH&CS	Provide administrative support to group		✓	✓
Objective 2.5: Increase knowledge and skills of Aboriginal Health Workers in electronic referral and use of Service Coordination Tool Templates						
2.5.1 Provide training and support to BDAC in Connectingcare	BDAC		Provide training in SCTT and Connectingcare	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<i>Goal of Integrated Health Promotion: To promote culturally appropriate mental health and wellbeing and positive lifestyles to Aboriginal people and communities</i>						
Objective 2.6: Young Aboriginal people are supported in their transition to adulthood						
2.6.1 Develop culturally appropriate "Arts for Health" programs with young Aboriginal people in Bendigo using a Health Promotion framework	BDAC	Annie North BCHS CoGB IDHS	Seek funding to support the program and assist in development of the concept	✓	✓	✓
Objective 2.7: The number of Aboriginal people smoking in Greater Bendigo and Loddon is reduced						
2.7.1 Smoking cessation and smoking prevention programs are promoted specifically to Aboriginal people and staff of Aboriginal specific services	BDAC	BCHS BH CVGPN DH IDHS		✓	✓	
Objective 2.8: The number of Aboriginal women participating in screening programs in Greater Bendigo and Loddon is increased						
2.8.1 Breast screening is promoted specifically to Aboriginal women	BSVB	BDAC IDHS LMHS WHLM		✓	✓	✓

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
2.8.2 Pap screening is promoted specifically to Aboriginal women	SHTG	BCHS BDAC BSVB CVGPN IDHS LMHS WHLM	Membership of and support to SHTG	✓	✓	✓
<i>Goal of Integrated Chronic Disease Management: To improve the integration of culturally appropriate chronic disease services and programs for Aboriginal people</i>						
Objective 2.9. Aboriginal people have increased access to health workers trained in chronic disease management						
2.9.1 Provide access to Chronic Disease Accredited training for Aboriginal Health Worker/s	BH (CHERC)	BCHS BDAC BRIT BH (HARP)	Participate in SEAM consortium management group Provide a place in health coaching course to BDAC staff	✓	✓	
2.9.2 Explore options to co-locate specialist/visiting chronic disease services within Bendigo and District Aboriginal Co-operative.	BDAC	BCHS BH CVGPN			✓	✓

Implementation Plan: Children and Young People

Goal of Partnerships Work: To build the capacity for a robust partnership and enhanced services by collaborating in a range of service development activities with organisations providing programs for children and young people

Objective 3.1: Our member organisations will have a strengthened understanding of the range of services, programs, activities, supports and networks associated with children and young people in Greater Bendigo and Loddon

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
3.1.1 Research and document the current roles and membership of Children's Services partnerships and alliances	Executive Committee	BCHS CoGB IDHS LSC	Undertake mapping on behalf of project		✓	
3.1.2 Research and document the current roles and membership of Youth Services partnerships and alliances in Greater Bendigo	CoGB	BCHS MH&CS		✓		
3.1.3 Maintain the Child Friendly City Leadership Group and support the implementation of its Strategic Plan	CoGB	BCHS St Luke's Anglicare	Executive Officer membership of Group.	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<i>Goal of Service Coordination: To improve health and care outcomes of children and young people by facilitating access to services and increasing opportunities for early intervention and health promotion in an age appropriate manner</i>						
Objective 3.2: Information regarding organisation roles and responsibilities programs for children and young people is made available to services within Greater Bendigo and Loddon						
3.2.1 Develop and distribute a specific children's services e-guide to capture universal, support and regulatory children's services in Greater Bendigo and Loddon	BCHS	CASA CoGB IDHS LSC	Undertake mapping on behalf of group		✓	
3.2.2 Collaborate with Child First to facilitate a workshop for member organisations to clarify legal responsibilities of organisations under the Child First legislation and the use of the Best Interest Case Model	BCHS	BDAC BDH CASA CVGPN IDHS Mind Australia St Luke's Anglicare	Promotion of workshop	✓		

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
Objective 3.3: Children and young people have improved access to health and welfare services						
3.3.1 Conduct a feasibility study in the Loddon Shire on options for co-locating specialist/visiting health services at existing children's services and recommend options for improving access to health services for children living in the Loddon Shire	LSC	BCHS BDH BDAC BH CASA DBNC IDHS MH&CS		✓	✓	
3.3.2 Establish e-referral processes to ensure security of referrals for the Child First Program and assist all Child First Agencies to have e-referral capability	St Luke's Anglicare	BCHS Centacare DH BDAC	Assist Child First agencies to install PKI and train in Connectingcare	✓	✓	✓
3.3.3 Undertake the redesign of child and adolescent mental health services	BH	BDAC CASA CoGB BCHS CVGPN DEECD DH Mind Australia St Luke's Anglicare WHLM YSAS	Membership of Advisory Group	✓		

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<i>Goal of Integrated Health Promotion: To promote age appropriate mental health and wellbeing and positive lifestyles to children and young people</i>						
Objective 3.4: Best practice will guide our health promotion activities						
3.4.1 A review of evidence is undertaken to determine the most effective education mechanisms for preventing unplanned teenage pregnancy and recommendations made for their implementation in Greater Bendigo and Loddon	BCHS	BDAC CoGB IDHS			✓	
3.4.2 A review of evidence is undertaken to determine the most effective support mechanisms to assist teenage/young parents in developing positive parenting skills	BCHS	BCHS BDAC CoGB IDHS		✓		
3.4.3 Investigate, document and distribute best practice "Arts for Health" programs that result in the wellbeing of young people and communities	CoGB	BDAC IDHS LSC	Provide administrative support		✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
Objective 3.5: Our capacity to provide a safe environment for children and young people is enhanced						
3.5.1 Develop and deliver education to member organisations about how to identify and respond to young people who have experienced trauma	CASA	Annie North BCHS BDAC CoGB EASE IDHS St Luke's Anglicare			✓	✓
3.5.2 Support the Loddon Campaspe Family Violence Advisory Committee	EASE	Annie North BCHS CASA Centacare DH LMHS St Luke's Anglicare Victoria Police WHLM	Participation in Committee Preparation of newsletter	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
3.5.3 Support the Bendigo Family Violence Prevention Network	LCCLC	Annie North BCHS BDAC CASA CoGB DH EASE LAJAC MH&CS Victoria Police WHLM YSAS	Participate in group and assist in planning and policy development	✓	✓	✓
<i>Goal of Integrated Chronic Disease Management: To reduce the risk of chronic disease in children and young people</i>						
Objective 3.6 Information about chronic disease management is tailored to the needs of children and young people.						
3.6.1 Facilitate health promotion activities to address the Chronic Disease risk factors of obesity and low levels of physical activity	PAC	BH BCHS BDH IDHS LCDMTG		✓	✓	✓

Implementation Plan: Older People (55 +)

Goal of Partnerships Work: To build the capacity for a robust partnership and enhanced services by collaborating in a range of service development activities with organisations providing programs for older people

Objective 4.1: To improve planning and development of Aged and Disability Services

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
4.1.1 Active participation in the Greater Bendigo Aged and Disability Planning and Advisory Group	CoGB	Baptcare BCHS BH BSVB CoGB LMHS Vision Australia BDAC WHLM	Attendance at meetings Specific projects and support as required	✓	✓	✓
4.1.2 Active participation in the Loddon Aged and Disability Planning and Advisory Group	LSC	Baptcare BDAC BDH BH BSVB DBNC IDHS LMHS	Attendance at meetings Specific projects and support as required	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATON	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
4.1.3 Conduct a feasibility study of expanding and implementing different options for independent living for older people in Greater Bendigo and Loddon and identify a role for our Partnership in advocating for different options	CoGB	BDH BDAC LSC MH&CS Monash University LMHS WHLM	Participation as required		✓	
Objective 4.2: Our member organisations are aware of plans for health and wellbeing in the case of emergencies						
4.2.1 LGA plans for health and wellbeing (including Municipal Public Health Plans, Heat Wave Plans and Pandemic Plans) are published on the BLPCP Website	CoGB LSC	All members	Publish on PCP website	✓	✓	✓
<i>Goal of Service Coordination: To improve health and care outcomes of older people by facilitating access to services and increasing opportunities for early intervention and health promotion in an age appropriate manner</i>						
Objective 4.3: The accuracy of aged care service information is improved and available						
4.3.1 Chart referral pathways for older people and aged services (including those with complex needs, early onset ageing and needing respite care) in the Loddon and Greater Bendigo areas.	BH	Baptcare BCHS CoGB LMHS BDH	Seek funding for project and provide administrative support			✓
4.3.2 Update and maintain aged care service information on the Connectingcare website	BH	Member organisations	Provide resources and oversight of the project	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
Objective 4.4: Older People have improved access to services						
4.4.1 Ensure all Home and Community Care Providers (HACC) have e-referral capability and training	Executive Committee	All HACC provider organisations	Provide training and support	✓	✓	✓
<i>Goal of Integrated Health Promotion: To promote age appropriate mental health and wellbeing and positive lifestyles to older people</i>						
Objective 4.5: Elder abuse information is promoted throughout the Loddon Mallee Region						
4.5.1 Raise awareness and increase community understanding of elder abuse within the aged care services sector and the general community in the Loddon Mallee Region and in accordance with 'With respect to Age 2009' framework	WHLM	Annie North BCHS BDAC BDH BH CASA CoGB IDHS LMHS MH&CS	Support WHLM and liaise with Office of Senior Victorians	✓	✓	✓

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
4.5.2. Develop a local interagency protocol and referral pathway for addressing elder abuse in Greater Bendigo and Loddon	WHLM	Annie North Baptcare BDAC BDH BH BUCO CASA CoGB IDHS LMHS LSC MH&CS	Establish and resource the Local Elder Abuse Network	✓	✓	✓
Objective 4.6 : Our capacity to provide a positive experience in health promotion activities for older people is enhanced						
4.6.1 Implement innovative training for staff working in Planned Activity Groups with a focus on Health Promotion	CoGB LSC	BCHS BDH IDHS MH&CS	Oversee project Manage contract with BRIT	✓	✓	✓
4.6.2 Pilot a Planned Activity/Day Respite High Group within a Residential Care Facility	BH	CoGB Baptcare		✓	✓	✓

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
Objective 4.7: Create supportive environments for positive lifestyles for older people						
4.7.1 Implement the Strength Training Development Plan	PAC	BCHS BDAC BDH BH CVGPN IDHS MH&CS Sports Focus	Resource the implementation of the Plan	✓	✓	✓
4.7.2 Develop and implement a program for women aged 55-74 years in Greater Bendigo and Loddon, with a focus on improving the social determinants of health	WHLM	Annie North Baptcare BDAC BDH BH BSVB CoGB IDHS Monash University	Provide resources for project Undertake evaluation	✓		

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
<i>Goal of Integrated Chronic Disease Management: To improve the integration of chronic disease services and programs for older people</i>						
Objective 4.8. Chronic disease management processes are coordinated across member organisations						
4.8.1 Participate in the planning and implementation of the Chronic Disease Model within the new Bendigo Primary Health Centre (GP Superclinic)	BH	BCHS CVGPN Latrobe University Monash University		✓	✓	✓
4.8.2 To conduct two better health self management programs in the Loddon Shire for people with Chronic Disease	LCDMG	BDH DBNC IDHS LSC NDCHS	Resource the Committee	✓		
4.8.3 Develop a proposal to implement a community based program to support independent living for people with Dementia	Monash University	Baptcare BDH BH CoGB	Assist with application for external funding		✓	✓
4.8.4 To establish a sustainable evidence-based best practice behaviour assessment and management program within residential care by creating dementia friendly physical and social environments (Encouraging Best Practice in Residential Aged Care)	Monash University	BDH IDHS MH&CS	Membership of Consortium Employment of Best Practice Manager Policy review Newsletter preparation and distribution	✓	✓	

STRATEGIES	COORDINATING ORGANISATION	PARTNER ORGANISATION	SECRETARIAT ROLE	09/10	10/11	11/12
4.8.5 Establish a Learning Circle to embed the skills developed through the Health Coaching Course into practice using Plan, Do, Study, Act (PDSA) techniques	BH (CHERC)	BCHS BDAC IDHS MH&CS	Convene the group and support planning and evaluation	✓	✓	
4.8.6 Development of a local resource about service delivery for use by Diabetes Nurse Educators and GPs	BH	BDH IDHS BCHS CVGPN	Support for the project and development of resource	✓		
4.8.7 Develop Loddon referral pathways for people with diabetes based on the Regional Diabetes Pathways	LCDMG	BDH BH IDHS LSC NDCHS MPDGP	Provide administrative support	✓	✓	✓
4.8.8 Identify, document and distribute the accredited providers of the "Life! <i>Taking Action on Diabetes</i> " Program in Greater Bendigo and Loddon	LCDMG	BCHS CVGPN IDHS MH&CS	Project Officer to investigate, document and distribute list	✓		